

Case Study



Incident analysis for the largest payment company in India

Problem Statement

With the thrust from government of India on digital payments, electronic payments in India are on a rise. As a result, payment systems are constantly on the radar of cyber criminals. To protect its assets and network against all kinds of prevalent cyber-attacks, the participants of payment ecosystem need to keep a check on threat incidents and act on those in a timely manner.

The payment company receives incident reports from its vendors periodically. It needed help with understanding the threats and performing root cause analysis on it to safeguard itself from similar future incidents.

Solution Provided

NSEIT used its security framework to protect the customer from cyber threats. Below is the approach:

- Review and validate incident report submitted by vendors for threat incidents
- Analyze the incident to provide inputs to understand the incident better
- Define corrective measures to further investigate the issue and identify root cause



Outcomes

- 50% reduction in time for root-cause analysis for threat remediation
- Improved security from cyber threats
- Incident report based vendor analysis possible